

South Drive-In Theater
COVID-19 Operating Procedure
rev 9/2/20
(Subject to change without notice)

-CUSTOMERS SHOULD REMAIN AT HOME IF THEY HAVE A FEVER OR SHOWING SYMPTOMS!

- All staff will be required to stay home if showing any symptoms.
- All staff will wear masks & gloves where necessary.
- All cleaning procedures will be performed more frequently.
- Tickets must be purchased at the gate, contactless payment options are available such as Chip EMV, Tap to pay, Google pay, Apple Pay.
 - Online ticketing may be available in the near future, however it is not currently available.
- Disinfectant wipes will be handed out at the box office for you to wipe down your speaker if you wish to use the speakers at your request.
- Car capacity will be reduced to half.
 - RESULTING IN 10 FEET BETWEEN CARS, ALL CARS SHOULD PARK DRIVER SIDE DOOR CLOSE TO THE POST LEAVING THE 10 FOOT SPACE NEXT TO THEM COMPLETELY OPEN FOR SOCIAL DISTANCING, IF BACKING IN THEN THE PASSENGER DOOR SHOULD BE DIRECTLY AT THE POST.
 - When Covid-19 cases reduce to a reasonable number we will consider resuming full capacity, with the advice of Columbus Public Health.
- CUSTOMERS MAY SIT IN THEIR CAR, OR DIRECTLY IN FRONT/BEHIND THEIR CAR, DIRECTLY BETWEEN THEIR CAR AND THE SCREEN, BUT NOT IN THE SPACE BESIDE THEIR CAR, THIS SPACE MUST REMAIN COMPLETELY EMPTY, STAFF WILL ASK YOU TO VACATE THE ADJACENT SPACE.
 - Customers are strongly encouraged to wear a mask when sitting outside their car, but no required.
- Customers must wear a mask any time they are outside their vehicle interacting with staff or other guests.
 - This includes in the rest room, or the concession stand, on the patio. Masks are required for these areas.
- Restroom capacity will be reduced by half.
 - Restroom lines will be social distanced every 6 feet.
 - We ask that only one or two people per car visit the restroom at a time, please do not take your whole group at once.
 - Stalls and urinals limited to every other one for social distancing.
 - Porta potties will be available as always, including handicap/family access.
 - Restrooms will be cleaned more frequently.
 - Hand sanitizer will be available as you enter and exit the restrooms & porta potties.
 - When Covid-19 cases reduce to a reasonable number we will consider opening restrooms to full capacity, with the advice of Columbus Public Health.
- Concession stand will be social distanced every 6 feet and limited to only so many people at a time.
 - We ask that only one or two people from each car visit the snack bar at a time, please do not bring the whole group.
 - Online ordering is not currently available
 - We are looking at adding online ordering with texting alert when order is ready for pick up, this option is not yet available and may be available in the near future.
 - Multiple pick up stations to help reduce crowds and lines will be available when online food ordering is added.
 - Hand sanitizer will be available as you enter and exit the concession stand.
 - Customers may continue to bring in their own snacks if you feel that is the safest option for you, but we hope that you will still continue to patronize our concession stand. Theaters depend on the concession sales to survive. Many Drive-In's have implemented a food permit fee for outside food, we have not at this time. (But are considering it as a business decision)
- Hand sanitizer stations are available out front of the concession building for use.
- Children must be supervised at all times, and may not go anywhere alone, No EXCEPTIONS! Children will not be allowed in the restrooms or concession stand unsupervised.
- Customers should place trash directly in the trash can or dumpsters and not on the ground to help reduce exposure to our staff. Remember if our staff is exposed it could mean that we have to shut down due to exposure and loss of staff.

-CUSTOMERS WHO DO NOT FOLLOW THESE RULES, FOR THE SAFETY OF OUR STAFF AND THE SAFETY OF OUR GUESTS WILL BE ASKED TO LEAVE WITHOUT A REFUND, NO EXCEPTIONS!

THANKS,

SOUTH DRIVE-IN

MANAGEMENT TEAM